Enrolling in eStatements

Customers click on the eStatements tab.

NetTeller	Bill Payment	eStatements	Options
»Accounts	Interest Rates		

Customers complete the four segments of enrollment:

1. **Enroll all available documents.** By default, all document types are selected for all accounts. If a customer does not wish to receive all statements electronically he/she must click **Details** and remove checkboxes beside the corresponding documents.

2. **Validate email address**. When a customer enters or updates their email address here, the change carries through to the NetTeller ID.

3. **Enter security phrase**. This phrase will be used by Community First Bank for enrollment and notification emails.

4. **Accept terms and disclosures**. Select the checkbox then click **Submit** or **Enroll Now** to complete enrollment.

Enrollment

You may choose to receive your statements and notices for your account(s) delivered via email and made available online through this site. To enroll your account(s) please follow the steps outlined below:

1. **Account(s) and Document Enrollment**

   All available documents for all active accounts. Details

2. **Please review the following email address. If not correct, please update it in the space shown.**

3. **Please enter a security phrase to be displayed on all valid emails sent from this site.**

   Fudge Ripple Ice Cream

4.
   Education Bank
   Electronic Statement(s)/Notice(s) Delivery
   Terms and Conditions

   This agreement is made between you and   Education Bank and provides your request and consent to receive statements and notices for your demand deposit account(s) by electronic delivery. These electronic statements and notices are called "eDocs".

   By enrolling for eDocs, you are electing to receive your statement by email. Once enrolled, you will receive your next statement by U.S. mail AND by email; and from then on, you will only receive your statement by email. Although you are

   ☐ I agree to the listed terms.   Click **here** to see a sample document.

   Enroll Now

NOTE: Customers may click the link in the lower right hand corner to see a sample document in Adobe.

Email Confirmation

Upon enrolling, the customer receives an email message.

From: Education Bank [info@   educationbank.com]
To: Gretchen
Cc:
Subject: eStatements Information Change: Fudge Ripple Ice   Cream

Thank you for your participation in helping reduce paper waste!

You have successfully enrolled the following accounts and document types for electronic delivery.

- **BASIC CK 0004**
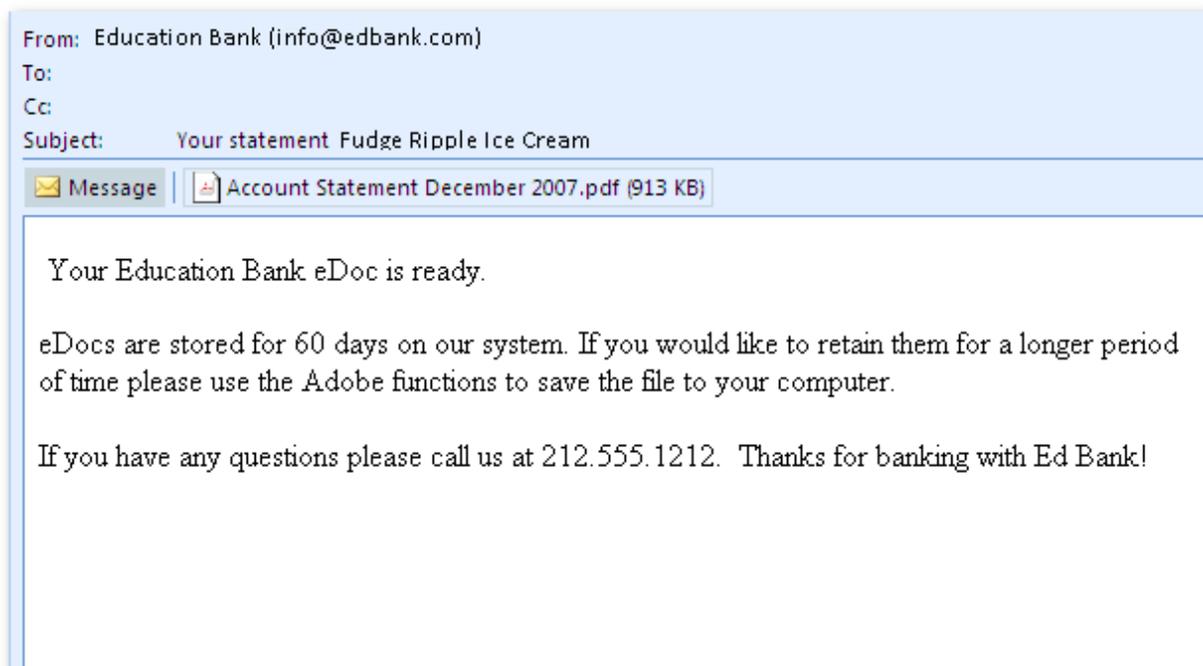 - Account Statements

Please note the customer's security phrase has been inserted into the subject line and their listing of enrolled accounts has been placed in the email body.

Customers will also receive this same email message when making a change to any enrolled documents.

Receiving Documents

1. When a statement or notice is generated an email is sent to the customer.

From: Education Bank (info@edbank.com)
To:
Cc:
Subject: Your statement Fudge Ripple Ice Cream

✉ Message | 📄 Account Statement December 2007.pdf (913 KB)

Your Education Bank eDoc is ready.

eDocs are stored for 60 days on our system. If you would like to retain them for a longer period of time please use the Adobe functions to save the file to your computer.

If you have any questions please call us at 212.555.1212. Thanks for banking with Ed Bank!

2. The customer clicks on the attachment. The login shell opens. Customer enters their NetTeller ID (either the 12 digit ID or the Personal ID) and their NetTeller password.
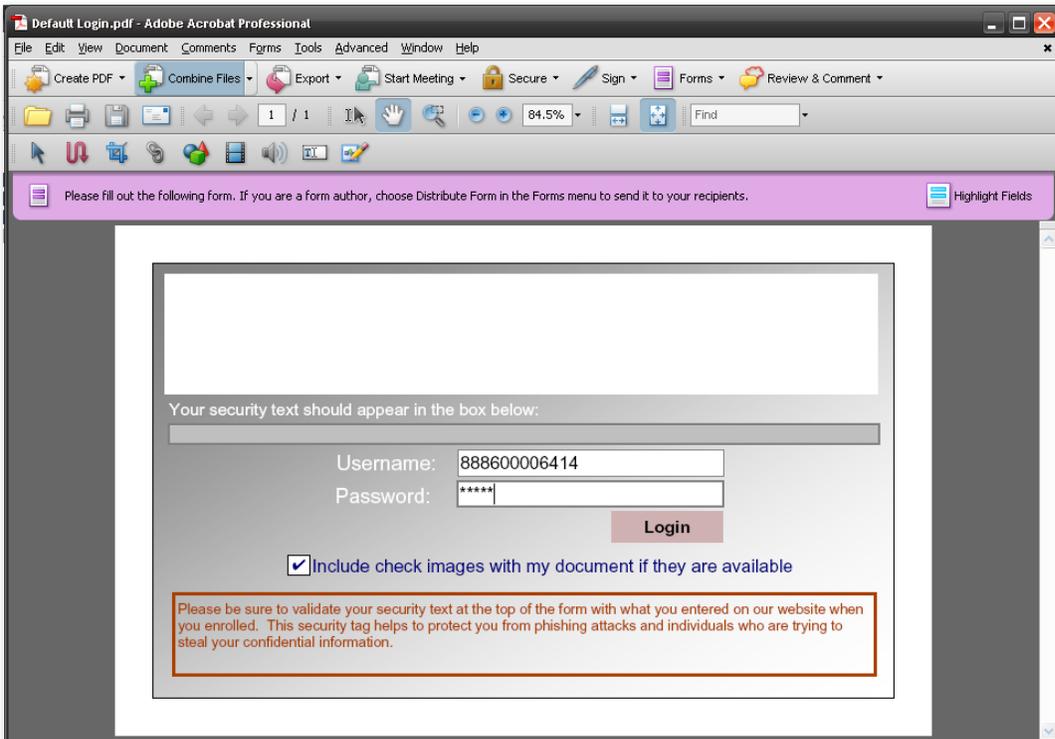
3. The document opens within Adobe. Customers should print or save the document if desired.