



Quality Service Committee "Above and Beyond" Program

The goal of our program is simple; to provide exceptional service to our customers at all times.

We value your opinion and invite you to take a moment to tell us how we are doing.

Please complete this form if you wish to nominate one of our staff for providing you with exceptional customer service that went
"Above and Beyond"
your expectations.

Date of service

Employee Name

Reason for nomination

Use reverse if more space is needed.

Please give this nomination to a staff member or mail to:

Lapeer County Bank & Trust Co.
Attention: Quality Service Committee
P.O. Box 250
Lapeer, MI. 48446